

Dermatology



Access licensed dermatologists without leaving the dorm.

Dermatology services gives members convenient and reliable skin care for a wide range of conditions—without the wait.

Dermatology makes skin care easy. Members simply log in to their Teladoc account, request a Dermatology consult, complete the intake form and upload digital images of their skin issue. Within two business days, the member will receive a response from a board-certified dermatologist through the online message center. Members can ask follow-up questions and, when medically necessary, have prescriptions sent right to their local pharmacy.



2 days to diagnosis
versus 32.3 days for major
metropolitan areas¹



Approved medications can
be prescribed right over the
app or web

How Dermatology works



Initiate

The member provides basic information about skin issue through web or mobile app.



Upload images

Upload a minimum of 3 pictures of the skin issue for the dermatologist to review.



View online results

Within 2 business days, the licensed dermatologist will respond through the online message center with a diagnosis, treatment or prescription if necessary.



Follow up

Follow up with the doctor through the message center within 7 days of the initial visit.

Benefits

Convenience

Members have 24/7 access to care for a wide variety of skin issues by web or mobile app.

High-quality care

A licensed dermatologist will review images, make a diagnosis and provide a personalized treatment plan right in the app.

Follow up

Interact with the same dermatologist for the next 7 days for any follow-up needs.

Features

- Access board-certified dermatologists by web or mobile app
- Treat acute or ongoing skin conditions like psoriasis, skin infection, rosacea and more
- Share high-quality images and receive a diagnosis within 2 business days (on average within 8 hours)
- Consult includes follow up with the same dermatologist within 7 days
- Select the provider of choice
- Providers can prescribe approved medications
- Offered at no additional cost to the client in conjunction with the General Medical product



“It was going to be weeks before I could get in to see a dermatologist in person. The Teladoc dermatologist got back to me the same day with a diagnosis. He gave me an in-depth explanation of my condition, wrote me a prescription and answered all of my questions. So thankful I could get some peace of mind and a resolution without having to wait weeks to go in person.”

Katie W.

¹Merritt Hawkins. 2017. “2017 Survey of Physician Appointment Wait Times.” September 22, 2017. <https://www.merrithawkins.com/news-and-insights/thought-leadership/survey/survey-of-physician-appointment-wait-times/>.

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About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

Teladoc
HEALTH